

MEDILINK^{esi} 2009+ (R2.00)
Feature List

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Introduction

This document was written by Patrick Sims to detail the various new features in the Medilink^{ESI} 2009+ R2 release.

This update has been available for some time without this documentation. Some features in this update may not be seen until the Medilink^{ESI} 2010+ R1 release for users on early 2009 R2 versions.

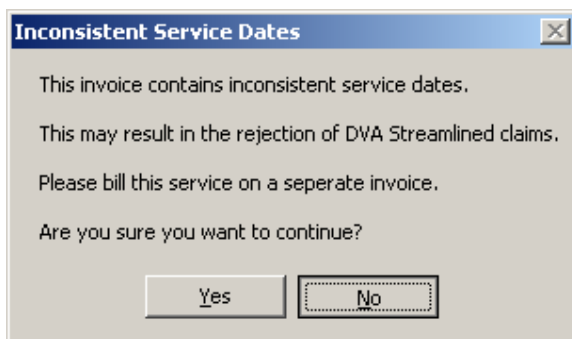
2009 R2 also features a number of integrations and major features which have yet to be fully finalised and announced. These include integration to Mastercare, ReferralNet and the major Easyclaim feature. It is anticipated that these will be fully tested and ruled off in the near future, and will be announced and become available to all at this point.

Features

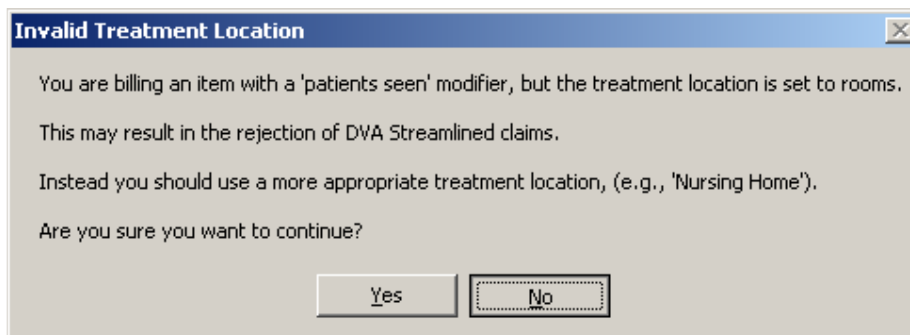
DVA Paperless Streamlined

There has been DVA Paperless Streamlined billing logic changes to ensure that users encounter fewer errors at batch time.

Inconsistent Service Dates



Invalid Treatment Location



Clinical Software Linking

The 'patients.in' ASCIIv3 standard includes referral details. The latest 'transfer.out' also contains additional fields.

More Options Becomes General Options

Users will have noticed that the 'More Options' screen in Medilink has been filling rapidly with a variety of options, which was a little hard to read. This has had a revamp, with options now placed in more appropriate groups, and it is now called 'General Options'. It is accessible straight from the 'File' menu, or from the 'Accounting Setup' screen.

Patient Copies

The new 'Patient Copies' feature has been described by some users as an 'interactive patient history'. It allows users to keep track of patient accounts and receipt, reverse, correct and reprint far more easily than ever before.

Patient: Leslie EELES (1) - Account: EELES (1)

Invoice #	Transaction	Service	Provider	Patient	Bill Type	Tran Type	Invoiced	Received	Owing
00501	04/09/2009	03/09/2009	Dr. M. Gadney	Mr Leslie EELES	Private	Invoice	\$79.05	\$79.05	\$0.00
00MC00001	12/11/2009	12/11/2009	Dr. G. Zimmerman	Mr Leslie EELES	Medicare	Invoice	\$33.55	\$0.00	\$33.55
00VA00001	12/11/2009	12/11/2009	Dr. M. Gadney	Mr Leslie EELES	DVA A0001	Invoice	\$50.00	\$0.00	\$50.00
00VA00002	12/11/2009	12/11/2009	Dr. M. Gadney	Mr Leslie EELES	DVA A0002	Invoice	\$33.55	\$0.00	\$33.55
00VA00003	24/11/2009	24/11/2009	Dr. M. Gadney	Mr Leslie EELES	DVA	Invoice	\$78.90	\$0.00	\$78.90

Private: \$79.05 - \$79.05 = \$0.00 Medicare: \$33.55 - \$0.00 = \$33.55 DVA: \$162.45 - \$0.00 = \$162.45 Total: \$275.05 - \$79.05 = \$196.00

Transactions In Selected Invoice

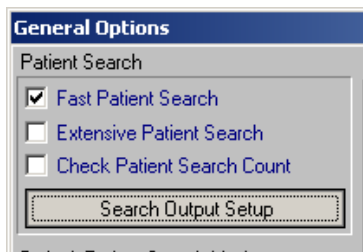
Item #	Transaction	Service	Invoice #	Tran Type	Amount	Description
104	04/09/2009	03/09/2009	00501	Invoice	\$79.05	Consult
104	04/09/2009		00502	Receipt	\$79.05	Consult

Banking In Selected Receipt

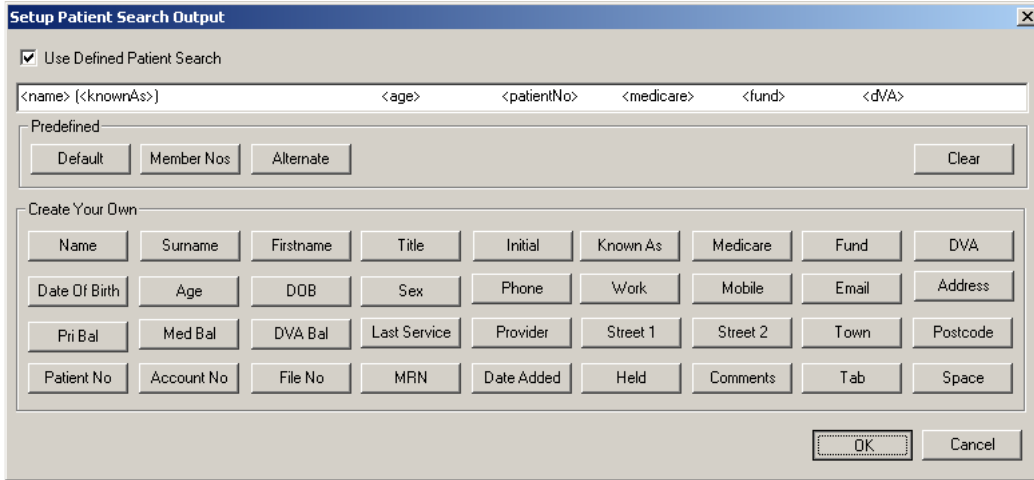
Invoice #	Date	Amount	Payment Type	Bank	Branch	Drawer	Banked Date
00502	04/09/2009	\$79.05	Cash			EELES Leslie	

Configurable Patient Search Output

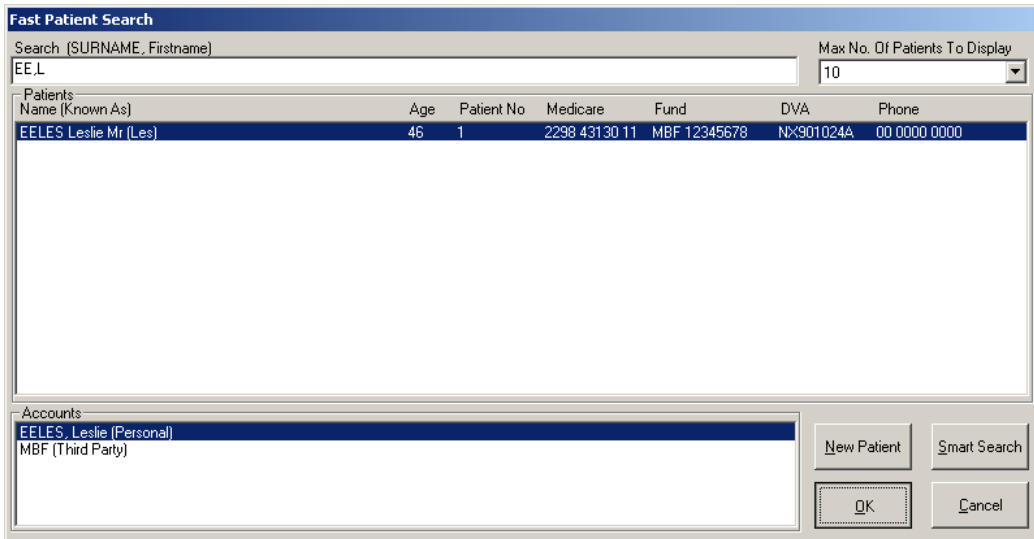
You can now configure the output from your patient searches. Go in to 'General Options' and click on 'Search Output Setup':



From here you can activate the defined output and alter it to suit your needs:



This is workstation specific, and as such can be tailored for different users within a practice.



Account Number Search

You can now search via account number:

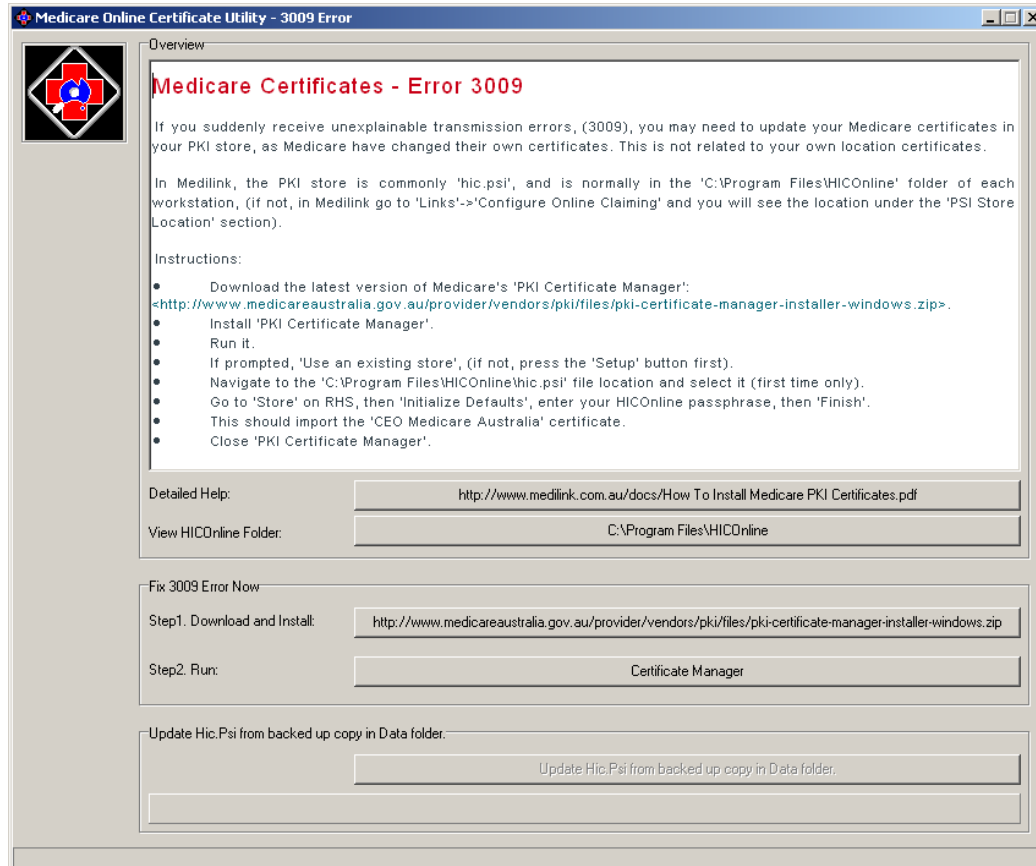


Medicare Certificates 3009 Fix

A utility has been built to help users resolve the Medicare Online 3009 error, which is caused by expired Medicare certificates, (not your location certificates, Medicare's own certificates which are located in your certificate store).

This error only affects Medicare Online 6+ users, which was bundled with mid March Medilink 2009 R1 releases and onwards.

The utility will automatically run when a 3009 is encountered.



Tutorial Mode Updated

Tutorial mode has had an update to allow for fuller functionality.

New Medilink Setup

There is now a quick-start setup procedure for new Medilink installations.

New Letters Fields

There are now numerous additional letters fields:

Dr Brenda Reed 2054781W
1 Referrer St
REFERRERVILLE 1234 NSW

This Practice
Dr Miriam Gadney 2107501Y

Dear Dr Reed,

RE: Mr Leslie EELES

Mr EELES has a problem with ENTER_CONDITION_TEXT_HERE.

Please make him better!

Here is some more information regarding the patient:

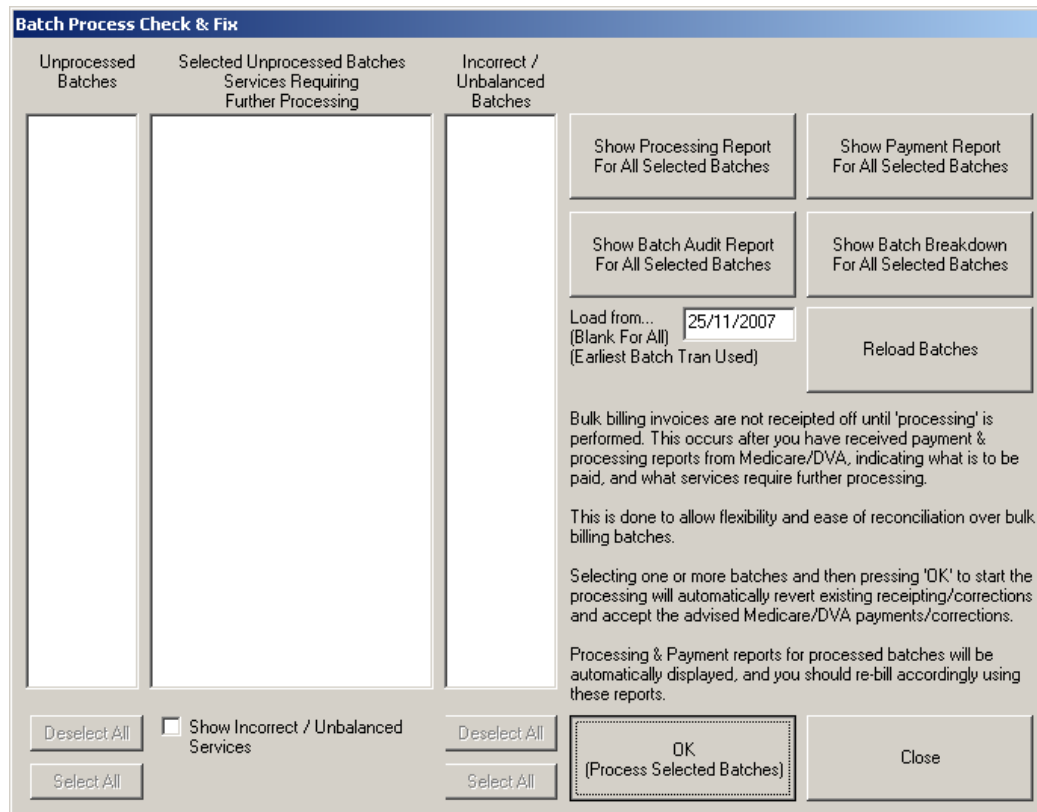
Address	302 Smithersd Dr PLEASANT HILLS 2658 NSW
DOB	02/03/1963
Sex	M
ID Number(s)	1
Contacts	00 0000 0000 00 0000 0001 0438758393 ps@medilink.com.au
Medicare	2298 43130 1
DVA	NX901024A
Fund	MBF 12345678

Sincerely,
Dr Miriam Gadney

This feature will require changes to existing letter templates to cater for the new fields and new Microsoft Word macros, (you may need a technician to help install these).

New Medicare Online Processing

The Medicare Online processing has had a major overhaul. The new interface allows you to see all of the unprocessed batches and also batches that Medilink has detected are incorrect or unbalanced.



Smart Lock & Net File Cleanup

There is a new 'smart' lock & net file cleanup utility, which will run automatically on Medilink start-up, (depending on settings).

Crystal Reports Quick Print/Export

This new feature allows users to quickly export and/or print Crystal reports. This feature is required for Windows 7 and Windows Server 2008 users.

Patient Age

The patient age is now displayed in a variety of locations

Default Patients To Medicare Online Or Not

You can now elect whether or not new patients will be Medicare online patients or not, (previously, all those registered for Medicare online, would automatically have all patients set up in this manner).

Letters Create Or Edit Date

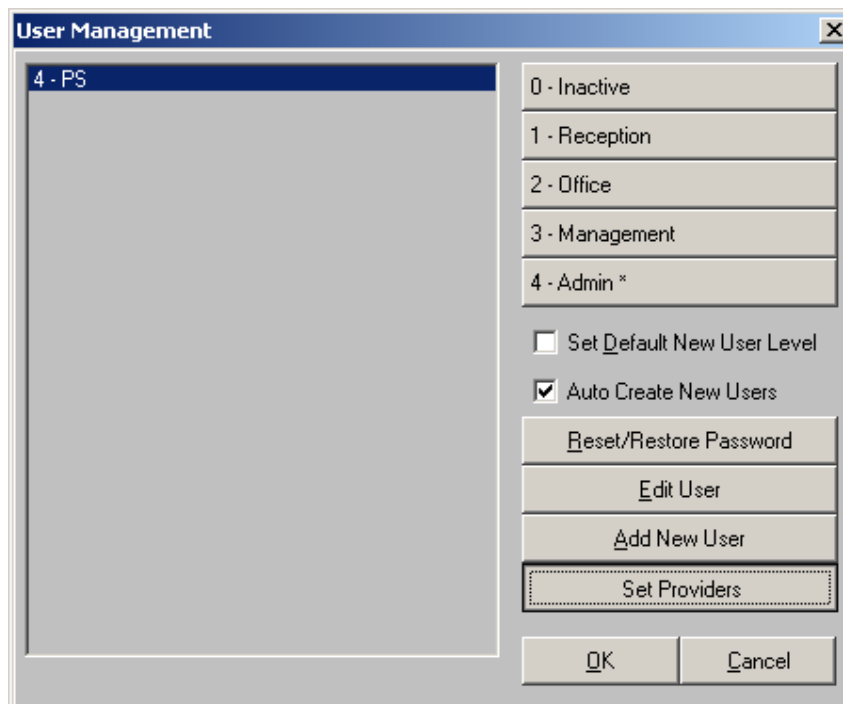
Previously all letters were sorted by the date last edited, (although, typically we don't recommend editing letters, especially once sent). The facility to use the print date has been added.

User Access Control

You can now make better usage of the Medilink user system, with the introduction of user based provider restrictions, (this currently only effects the appointment book columns, but this functionality will be expanded in coming updates).

This module is only available to those registered for it, (please contact Medilink or your local support agent for pricing), but in the short term, you can use tutorial mode to test it out.

Go in to 'Admin' and 'User Management', and set up users to have access to the providers that you want:





Then in the appointment book you will notice that 'PS' only has access to that provider's appointment book column.

Automatic Logon To Medilink

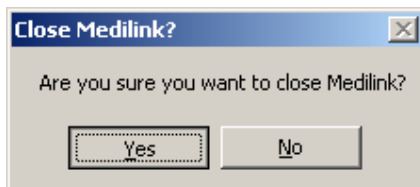
Smaller practices who do not use the Medilink user system, (or even those that do, but just use blank passwords), will appreciate the automatic logon feature. This will attempt to logon with the default username and a blank password, (i.e., the username is the same as the Microsoft Windows username), skipping the logon screen.

Always Logon To Medicare Online

Another simple feature that simply always says 'yes' to the question, 'Do you want to log on to Medicare Online', when Medilink starts up. Historically, the main reason for ensuring that you start Medicare Online at Medilink start-up is that there have been issues with Medicare Online if you do not; but these problems have also been resolved.

Prompt On Close

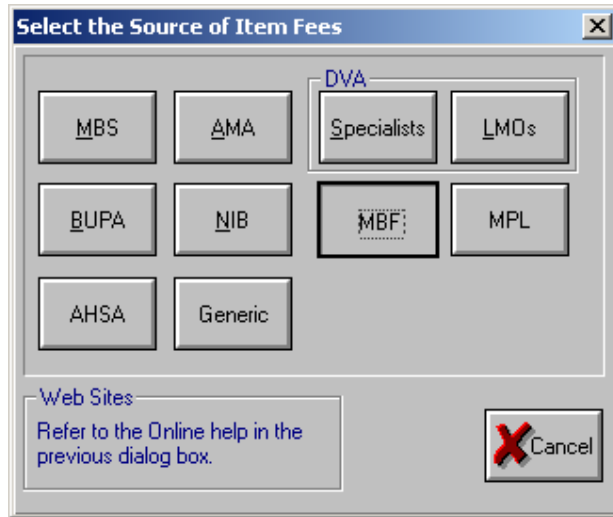
With this, you will always be prompted when you close Medilink.



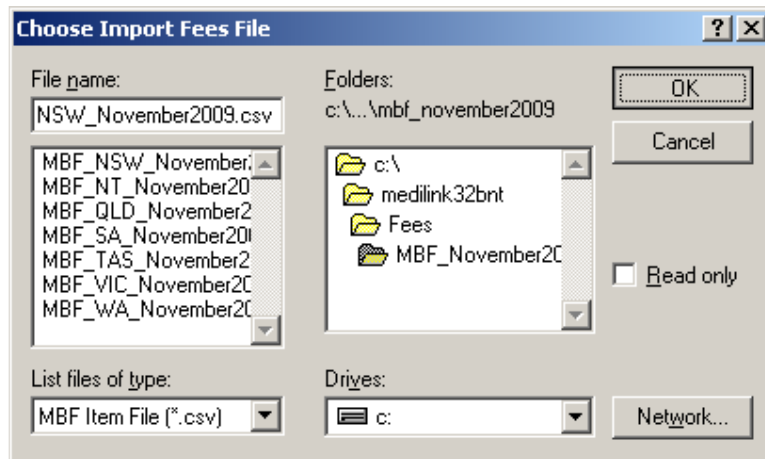
Fund Fees

Medilink has revamped the fund import system. A brief overview on how it works is as follows.

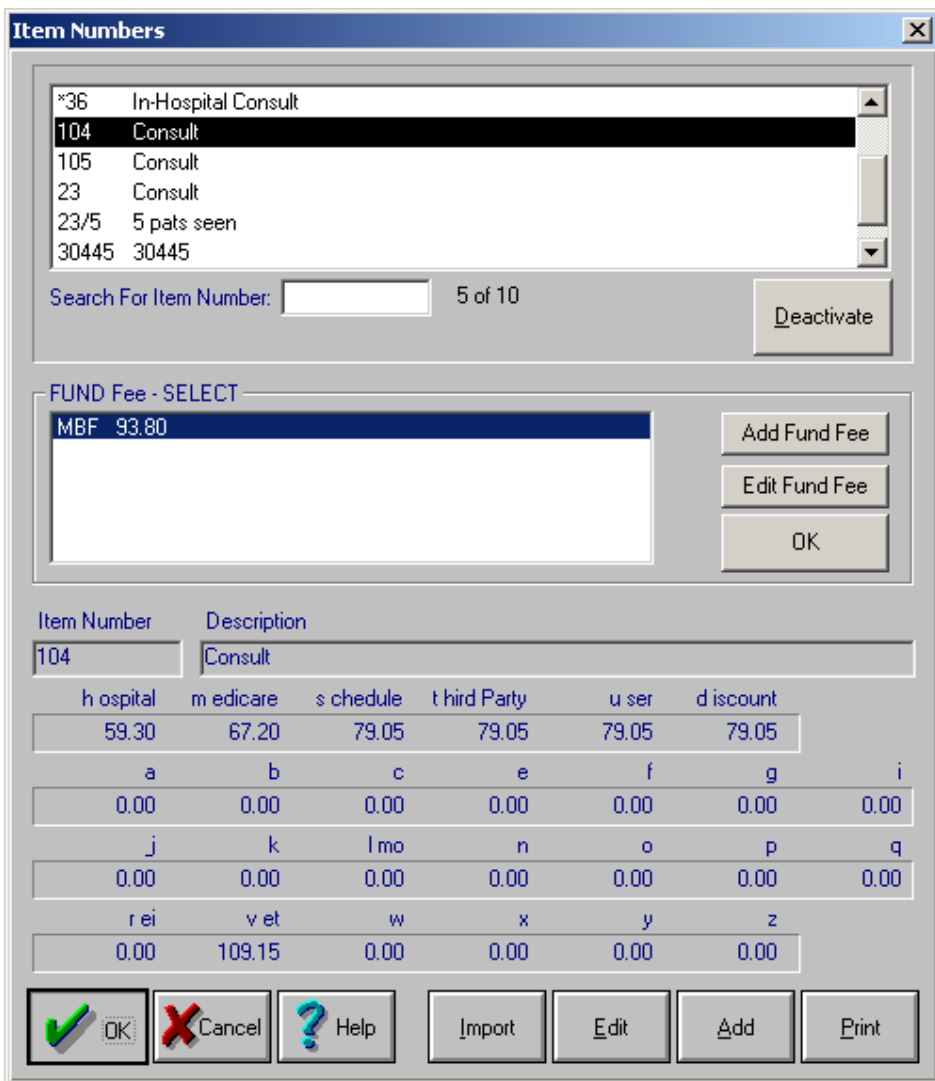
In the fee import section there are now buttons for a variety of funds/fund groups. For example, MBF:



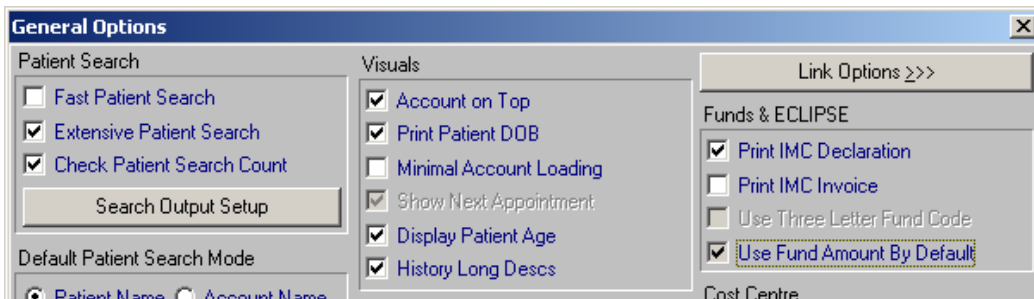
The update comes included with up-to-date fees in predefined locations, so you shouldn't have to change the path in the 2009 R2 release if you want the November 2009 fees, (but if it's next years fees, you will have to). You should check the state, if you've got the wrong one selected, you might not have the correct state set up in Medilink's 'Accounting Setup':



You will now notice that MBF 'Fund Fee's have been added in your 'Item Numbers' screen:



Before we move on to billing, it's worth noting an option in the 'General Options' screen, 'Use Fund Amount By Default'. With this on, by default patient billing will attempt to use the fund amount where applicable:



Now on to billing:

Private Invoicing (HIC Online)

Account: Mr Leslie EELES
 Invoiced Patient: _____
 Searched Patient: Mr Leslie EELES Code: _____

Provider: Dr Miriam Gadney Practice: This Practice

Service Date	Time (24-Hr)	Item Number	Description	Location	Time Duration (min)	Fee
26/11/2009		104	Consult	This Practice		93.80

Send Service Text GST Included

Service	Item	Description	Fee	GST

HICAPS Use Med Addr 3rd P Bulk Billing Use MBF Amount

Invoice Claim Form (HIC Online) Use Crystal Deferred Billing Rebate Extras Total \$

Printer: CutePDF Writer. Click to change.

HIC Online
 Claims will be sent interactively
 Bulk Bill | HIC Online | Configure

You will notice the 'Use MBF Amount' tick box, this will be on by default if we have the 'Use Fund Amount By Default' option on. The name of this tick box will change depending on the patient's selected fund, (please also note, this only works for the 'proper' 3 letter code funds, i.e., MBF, MPL, HBA, etc.). You can also see that the 'Fee' amount is the MBF amount we added before.

Historically Medilink users have used different fee columns for different funds and set up patients to use specific columns based on their fund. Users are free to continue to use this method, but keep in mind that you will have to manually import fees, (whereas with this system you can import them using a click of a button).