



# MEDILINK

**JUNE 2010 – NEWS**

## **MEDILINK esi 2010 R1 - is now available**

Some new features include:

- **New Medicare Integrated EASYCLAIM** (Presentation disk enclosed);
- **New** and first with a choice of two major bank **EFTPOS** Terminals for **IMMEDIATE** Claim Payments
- **New ALLIED HEALTH** claims to Health Funds and Medicare via integrated HICAPS terminal
- **New HEALTH IDENTIFIER (HI)** data fields pending NEHTA and Government decisions
- **New eMESSAGING** data fields for email addresses for the Practice and all Providers
- **New Scanning, Document Management system and Improved - SMS Appointment Reminders**
- **New Improved - SUPPORT.** We have raised the bar further with extra phones and extra staffing.

Medilink has become the first and only software vendor, certified, to offer the most complete range of solutions for Online Claiming. This includes a choice of Bank EFTPOS terminals that provide for IMMEDIATE payment of rebate monies into your Patient's bank Account of choice.

GP's, Specialists and Allied Health Professionals now have the widest range of choices of the following Medilink integrated Online Claiming systems that best suits and improves your practice cash flow and reduces bad debts:

### **Medicare Online, DVA Paperless Streamline, ECLIPSE and EASYCLAIM\***

I believe Medicare Integrated Easyclaim is the **VERY BEST** online claiming system for your Patients.

When your patient pays your account they can have their Medicare Rebate paid IMMEDIATELY.

Staff do less than they are doing now, Patients are happier to pay your full account on the spot. It's quick and easy.

This new system also reduces the chance of errors. Your Medicare Bulk Billing is faster and better than ever.

We have enclosed here a DVD Movie presentation to show how good this new system is.

Visit our web site where you can read further about the benefits and download an application Form.

**FREE\* for a short time ONLY ...**

**for all current VIPS Members before 31<sup>st</sup> JULY 2010.** Simply apply Online [www.medilink.com.au](http://www.medilink.com.au)

Business Partners, their integrated online claiming products and services include:



CommonwealthBank



nabhealth

**EASY practice management has just become easier now with **MEDILINK INTEGRATED EASYCLAIM****

- **VIPS MEMBERSHIP – IMPORTANT CHANGES. SUBSCRIBE NOW & SAVE\***

Enclosed is our Invoice for the renewal of your VIPS. Please note we have made the following IMPORTANT change. VIPS now only provides for Updates and limited telephone support to assist in its installation as it did in the past. **MEDILINK DIRECT SUPPORT** membership now offers untimed support, 24/7 support and Remote Access support during business hours – for a small additional fee.

During the last 6 months we have assigned 2 extra staff to assist clients on our help desk (Dominic and Casey). A new and exclusive telephone number is also issued to **Medilink Direct Support** members.

- **MEDILINK DIRECT SUPPORT** is based on the size of the practice requiring our support. The practice requiring this excellent service should nominate the Number of Providers within the Practice and pay per Provider. Our cost for this service is based on the following fee rates. The Practice must be a current VIPS Member to enjoy these combined benefits providing you with our ultimate support & service.

Fees: The Practice plus the Registered Provider is \$250. Additional Providers rates decrease as follows: Each additional Servicing Provider within your Medilink is \$50 up to and including 5. The 6<sup>th</sup> and each additional provider to 10 are at \$35. The 11<sup>th</sup> to 19 is at \$25 and the 20<sup>th</sup> onwards is at \$15 per Provider. Note these figures are ex GST.

- **New REGISTRATION process.** Medilink ESI 2010 R1 is now available for Download from our Web Site. You will need to apply a new Number to your Medilink after installing the new Update. We have made this complete process quicker and easier than ever. Now when you go to our web site you will need to “Log In”. To do this you simply need to key your existing VIPS number together with its KEY (go to your Medilink click on the HELP menu and then ABOUT). Note the KEY is the last 3 characters that directly follow the VIPS number. The KEY is case sensitive.

The Form that appears immediately is already populated with your Registration Details, you then complete the remainder of this form. We will then email your new Registration and VIPS Numbers. We will help you with the install if required. **MEDILINK DIRECT members** will receive an Invoice entitling, providing them with our full support.

**EFTPOS terminals and Medilink integrated EASYCLAIM.** Regardless of the Bank you bank with now, this has NO bearing on the EFTPOS Terminal you use for EASYCLAIM. The Bank's have always offered these to non-customers for competitive reasons. With EASYCLAIM there are only 2 major Bank's that qualify with Medicare for the Integrated solution and Medilink is the ONLY software vendor that has been certified by both. ALL Practices should be looking to take advantage of our FREE offer. The BENEFITS can be considerable for your Patient and your Practice.

- **FREE\* for a short time ONLY.** We will honour our EASYCLAIM free offer for VIPS members. ONLY if a Practice has Ticked this option and completed the Form for this purpose when applying, as above, for a new REGISTRATION number on our web site. This is an EXCELLENT opportunity to add further benefits and efficiencies to your Practice – this offer ends 31<sup>st</sup> July.

**It does NOT MATTER who your Providers bank with. All EFTPOS transactions are IMMEDIATELY processed and claims paid into their Bank account(s). As are Patient Medicare Rebates paid immediately into their Bank account of choice – on the spot** (Note: there are no delays at reception, the terminal is automatically populated by Medilink with all the information required, including all Medicare claiming details – the Patient simply key's their PIN).

**All Practices that use an EFTPOS terminal from any Bank should now REGISTER.** There are no disadvantages having our integrated Easyclaim module. There is already strong demand, the roll-out list is by a “first in, first served” basis. These new terminals do exactly what your current terminal does but with the added advantages and benefits of our Bank certified integrated Medicare EASYCLAIM.



Bob Marsh, Managing Director, Advanced Professional Systems Pty Ltd – owner & developer of MEDILINK software.