MEDILINK^{esi} 2015+ R1
Feature List

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Introduction

This document was written by Patrick Sims to detail the various changes (features/fixes) in the MedilinkESI 2015+ R1 release.

Previous Versions

Please refer to previous feature list documents where you have skipped releases etc.

- 2014 R1&2
  http://www.medilink.com.au/docs/MedilinkESI%202014+%20R1-2%20-%20Features.pdf
- 2013 R2&3
  http://www.medilink.com.au/docs/MedilinkESI%202013+%20R2%20-%20Features.pdf
- 2013 R1
  http://www.medilink.com.au/docs/MedilinkESI%202013+%20R1%20-%20Features.pdf
- 2012 R1&2
  http://www.medilink.com.au/docs/MedilinkESI%202012+%20R1-2%20-%20Features.pdf
- 2011 R2
  http://www.medilink.com.au/docs/MedilinkESI%202011+%20R2-%20Features.pdf
- 2011 R1
  http://www.medilink.com.au/docs/MedilinkESI%202011+%20R1-%20Features.pdf
- 2010 R1
  http://www.medilink.com.au/docs/MedilinkESI%202010+%20R1-%20Features.pdf
- 2009 R2
  http://www.medilink.com.au/docs/MedilinkESI%202009+%20R2-%20Features.pdf
- 2009 R1
  http://www.medilink.com.au/docs/MedilinkESI%202009+%20R1-%20Features%20and%20Bug%20Fixes.pdf
- 2008 R1
  http://www.medilink.com.au/docs/MedilinkESI%202008+%20R1-%20Features%20and%20Bug%20Fixes.pdf

Medilink

Features

Email Patient/Referrer

We have added a simple method of emailing patients or referrers from the Medilink Accounting screen – just click on the email address on the front screen and it will start an email in your preferred email client, (e.g. Outlook).

Banking Cleanup

A utility has been created to extend the functionality of the old banking clean-up utility. This is called CleanupBanking2.exe. This finds and appends missing banking rows based on receipts in Medilink, and truncates banking where there is no corresponding receipt in Medilink, (the previous tool only did the latter). Occasionally this utility is required where abnormal circumstances arise and banking or receipts get out of sync. This should only be used by support staff or under direction.

Minor Features

- Edit appointment now lists the practice location.
- The screen that acknowledges admin level use is now optional.
- Hidden billing appointment feature should be off by default.
- Ability to disable the creation of a phonecall/communication from the appointment book, (silently or otherwise).
- Auto Easyclaim bulk bill receipt to show drawer as patient not Medicare.
- Do not turn on CC letter form by default.
- Do not turn on patient claims by default.
- Add code column to standard appointment report.

Issues Resolved

- Non patient appointment locality is not reflecting schedule locality.

- Update appointment locations tool isn't working for non-patient appointments.
- RDP appointment book lag.
- Letter description always reverting to referrer name.
- Letters postfixed with .DOC.DOC meaning can't open them or delete them from Medilink Letters.
- Make cheques to do not work for invoices without referral details.
- PVM for non 1 IRN, doesn't let you click Update Medilink.
- Last forwarded/received reports do strange things at times. This is because the Crystal Report can only handle so many forwarded/received at once. If this continues to cause you a problem, use the date range reports rather than last forwarded/last received.
- Edit banking from provider crashes Medilink.
- Extras missing postcode on invoice.
- Patients in MD being overwritten. Medilink producing identical IDs in link file processor. Note: this was a very rare problem that occurred if your Patient IDs in Medilink were greater than 99,999,999 – theoretically no one's is that high, but a practice with data corruption resulted in them having abnormally high patient ids, which caused this bug. We now handle this unusual issue such that it won't cause an overwrite issue in MD.
- Toolbars together on start-up doesn't show second toolbar.
- Auto receipt Easyclaim bulk bill always turning itself off.
- Classic product type not ticking in registration dialog.
- New 3 button gone, became Template button - but it should be labelled New 3 if not using new letters.

Document Management System

Features

Document Description

We have added an option to choose which information to use for the displayed document description. You can now categorise letters to make it easier to search.

Issues Resolved

- Scanner selection always appearing on start-up.

- Calling get scanner source a second time in settings causes DMS to crash.
- Loading letters in background worker causing exceptions if we try and access other data while they are loading.
- Letters not loading in DMS even if option is turned on.
- Exception when viewing file in some circumstances.
- Document type doesn't save away until you edit a second time.

Electronic Health Records

Features

Result Matching

Considerable work has been performed in this area to improve load times, and the matching of patients.

There are complexities involved with incorrectly matching and conversely not matching patients. The preference is for the system to not match where there is not sufficient confidence as this is a better outcome than attributing results to the wrong patient. This does result in more user handling of the results system.

Hide Consults

This allows users to show/hide certain consults on screen, to give a more succinct user experience.

Multi-Select Consult Notes

This allows for users to select multiple consultation notes together, and perform various tasks (hide, set type, etc.).

Consultation Descriptions

You can now specify a consult description, (previously it just showed the first few words typed into the notes).

Conditions & General Notes

You can now add free text for conditions and general notes on the front screen.

Minor Features

- Show/hide date for problems.
- Ability to quickly view all hidden consultations.
- Option to show provider initials in consult description rather than full name.
- Customise consult description shown in summary screen.
- Colour coding for consult notes.
- Would like to save ink pen size.
- Would like ink to be default (currently ink and gesture) input.
- Sort by item# descending.
- Show/hide general notes box.
- Sort scripts in descending order.
- Show the count for hidden consultations (visible/total).
- Add mobile# to front screen.
- Referrer section showing first referrer only, wants additional info (latest referrer).
- Add drop(s) to unit type list.
- Double click to collapse/expand consultation node.

Issues Resolved

- When opening templates the cursor is at the bottom – should be at the top of the template document.
- Results searching algorithm inappropriate matching/non-matching, (see above feature).
- General notes pop-out text stays popped-out after loading patient.
- Tick boxes not working for custom template consultation notes.
- After modifying EHR consult the preview does not auto-update.
- Having to manually refresh printer selection on EHR start-up otherwise it crashes - automate this.
- Adding new script plus adding new consultation throws exception.
- Multiple items on script only prints the last one, (have to manually print the others using right-click menu).
- Long consult descriptions scrolls consult tree out of place.
- Confusion regards consultation summary and consultation letter dates.

- Exception when adding date value (corrupt data).
- Request form elements hidden / covered when form is resized.
- Clicking '>' causes crash when no test has been selected.
- Selecting hide does nothing.
- Fix caching for patient results - reload table as necessary (remove specific patient results from cache and reload).

Medicare Online

Features

BIR / Easyclaim Bulk Bill

An overhaul of this section has taken place. You can now see all of your Easyclaim Bulk Bills in the one place, see the status i.e. how much invoiced/receipted vs Medicare paid, and take actions to reverse payment or re-process claims. A mini-guide is available here:

http://www.medilink.com.au/docs/How%20To%20Easyclaim%20Bulk%20Bill%20Processing.pdf

Non-Patient Claimant

This allows you to create claimants in Medilink who are not necessarily patient's in your Medilink system. Simply edit the account and click Add/Edit Non-Patient Claimant. This feature also works for Easyclaim.

Adjust overpaid IMCs

A tool has been created to fix overpaid IMCs, Tools -> Cleanup IMC Receipts. This was necessary due to by bugs in Medilink pertaining to receipting off IMCs (which are now fixed).

Minor Features

- You can now opt out of the ISO 8601 standard date format on reports.

- We have added an option to have a signature section in the DB1 reports (batch reports). This is not required by Medicare.
- You can now print a DB1/D1217 duplicate from the Medicare Online right-click menu.
- The old style IMC printout is available again.

Issues Resolved

- ECLIPSE receipts appearing all under first item.
- ECLIPSE funds returning receipt even though they reject - only pay if COMPLETE.
- Bulk billing is occasionally saving a duplicate copy of itself in the database.
- When duplicate IMC report it re-receipts each time if the amount isn't receipted in full.
- Non patient claimant makes account unable to do Medicare Online patient claim.
- Easyclaim BIR issues, very slow and duplicating receipts – these issues are now resolved, (see above in features).
- MCOL can be triggered with no user interaction by other users on terminal server.
- Message boxes aren't always popping to top (we have tweaked this to improve, but concede that for some systems it still isn't perfect).
- Duplicating patient claims done pre-2014 R2 update are missing service details.
- Payee/principal provider for DVA and BUPA/MPL/HCF, needs checking on same stem - if same stem, make payee/principal the same as servicing provider.
- Receive is requesting very old batches.
- Batch printouts not showing totals.
- Printouts overlap address when registered address is 2 lines and relatively long.
- If batch has no transactions getting receive error.